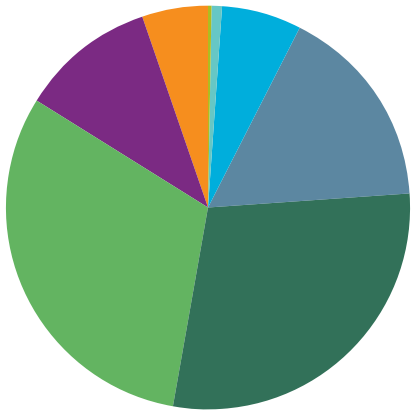


West Indianapolis Branch

Overview



Demographic Profile



American Indian	0.55%
Asian	0.67%
Black or African American	6.44%
Hispanic or Latino	16.43%
Hawaiian or Pacific Islander	0.01%
Not Hispanic or Latino	29.01%
White	30.94%
Other race	10.87%
2 or more races	5.17%

Average Household Income
\$39,324

29.48% of residents are living below the poverty line

Median Age
34.89
25.40% of households have children under 18 years old

Dominant Mosaic Segments
Growing and Expanding
Small Town Sophisticates
Settled and Sensible
Ambitious Dreamers
Expanding Horizons

West Indianapolis Branch

Overview



Address

1216 South Kappes Street
Indianapolis, IN 46221

Year Constructed

1986

Year Renovated / Expanded

N/A

Building Size

5,000 SF

0.43 SF / capita

6.36 visits / SF

4.12 items circulating / SF

2021 Service Area Population

11,721

2.71 visits / capita

1.76 items circulating / capita

West Indianapolis Branch

Evaluation Criteria



Overall Impressions of the Space

Entry Experience

- The entry is dark and uninviting. However, once inside the library space, it is easy to see staff and understand the full layout of the space.

Wayfinding

- The layout, size, and shape of the building support easy wayfinding

Signage

- Directional signage is not needed due to the small size of this branch.
- Collection signage is provided on shelving.

Facility Flexibility / Adaptability

- The space is generally open for ease of future reconfiguration.

Response to Service Area Needs & Issues

- It appears that although this building is well located, it is in need of functional reconfiguration and updates to better serve the needs of this community. Expansion should be considered if possible on the site.
- Many patrons walk to this branch or rely on public transportation.
- There is a need for restrooms to be larger, reconfigured, and with reliable plumbing. Some unhoused patrons use the restrooms here to clean up as needed.

Condition of Interior FF&E

- The interior is in poor condition. This building is in need of a complete renovation and reconfiguration that will update all flooring, finishes, furniture, millwork, the service desk, lighting, etc.

Universal Facility Accessibility

- The restrooms are not accessible
- The doors to enter the building are in need of repair
- Shelving aisles may be tight for patrons with assistive devices and difficult to move around at the far ends of the stacks. Additionally, materials are located both at the top and bottom of the shelves.



West Indianapolis Branch

Evaluation Criteria



Patron Convenience

Parking Lot Use

- The library's parking lot is small but adjacent parking is available for shared use through partnership with the Mary Rigg Neighborhood Center.

Support for Patron Self-Directed Services

- Once inside the building, it is easy for patrons to locate staff, navigate the space, and browse collections

Access to Self-checkout / Holds

- The Holds are located behind the service desk.
- There is a self-checkout station located on the service desk.

Community Information Display

- This is located in the vestibule with additional pamphlets / informational materials located at the service desk.

Drive-up Services

- Drive-up services are not available here and the size of the site restricts the ability to provide this service here.

Walk-up Book Drop

- There is an exterior walk-up book drop next to the building entry. This feeds into a secure room accessed from the vestibule.

Smart Lockers

- These are not currently available but could be provided in the vestibule.

Wellness Room

- This is not available at this location.



West Indianapolis Branch

Evaluation Criteria



Services & Staff

Access to Staff Assistance

- It is easy to locate staff throughout the building

Processing & Moving Materials

- Materials are primarily processed through the staff workroom.
- The staff office and workroom are tight and double as the staff lounge.
- This branch does not have an automated materials handling system.

Location & Condition of Service Desks

- This branch is operated with a single combined service desk.
- The desk is well located with direct views to the entry, corridor leading to the restrooms, community room doors, public computers, and is adjacent to the children's area.
- The desk is well sized for the space and large enough for staff to work on projects while at the desk.
- However, the desk is dated, worn, and should be replaced as part of a comprehensive renovation project.

Ease of Identifying Service Desks

- The service desk is easy to identify.

Technology Use

Library Computer Use (patrons)

- The amount of public computers currently provided is sufficient for the amount of use.

Personal Device Use (patrons)

- Some patrons do bring their own devices.

Access to Power

- There is a lack of access to power for patron devices.



West Indianapolis Branch

Evaluation Criteria



Collection Use

Collection Access

- Collections are housed on taller shelves due to lack of space. Shelves are full with some overflowing in the children's area.

Collection Display

- There is 1 book display unit between the entry and the service desk. Space is limited here.

Organization / Layout of Shelving

- The perimeter shelving is easy to navigate.
- Stand alone shelving is tall and in long runs due to lack of space.

Interactive Learning / Play Features

- The children's area is tight and lacks space for interactive or imaginative play elements.



Meeting / Gathering Spaces

Public Meeting Room Access

- The community room is accessed from the vestibule and a small hallway near the restrooms. There is no visibility into this room from the library and also no windows to the outside.

Study Room Access

- There are no study rooms at this branch. These types of spaces are needed for patrons, community partners, and social worker visits.

Seating Options

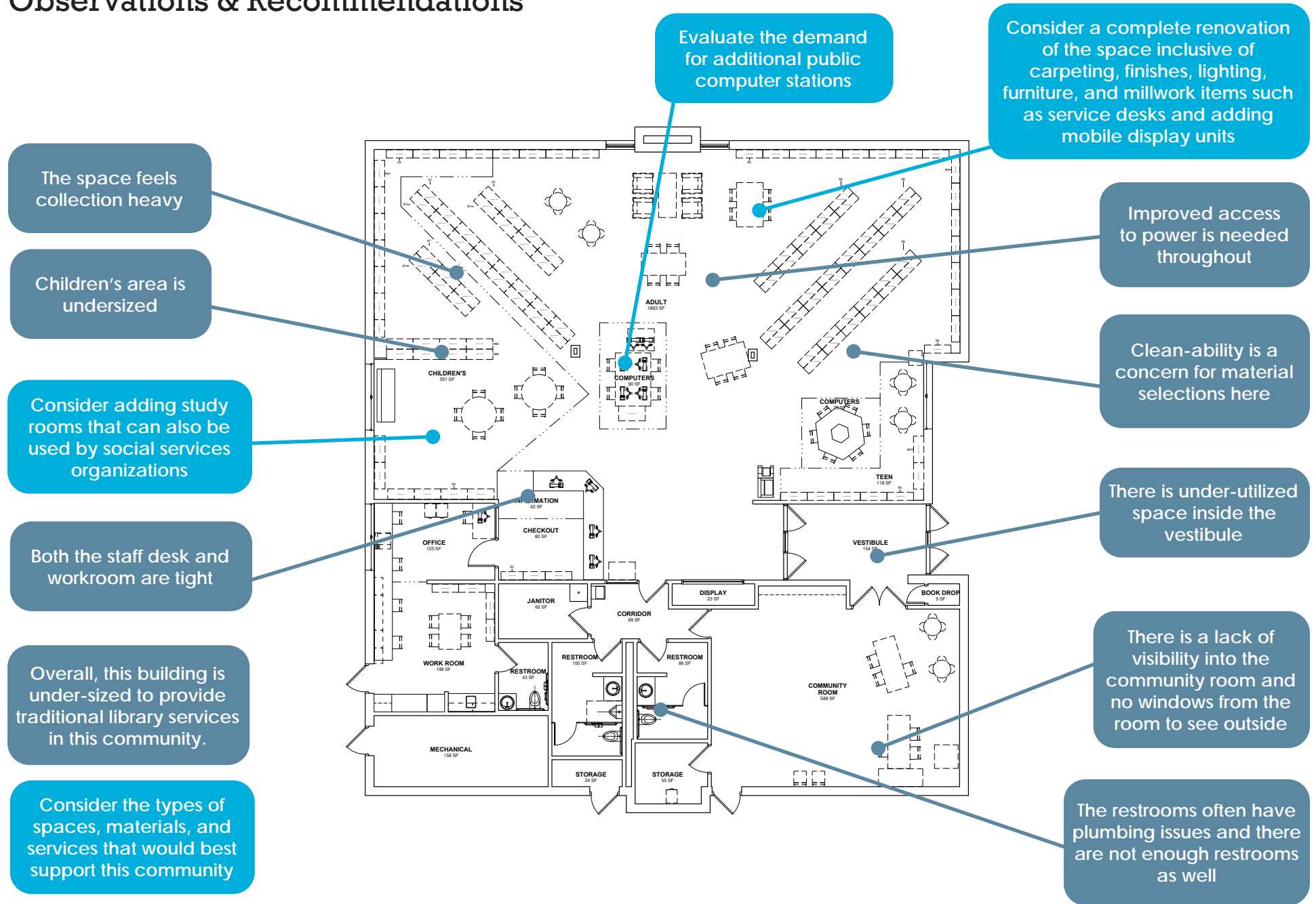
- There is a combination of lounge and table seating primarily located in front of the fireplace.

Outdoor Programming Space

- There is currently no outdoor programming space at this library and limited space on the site.

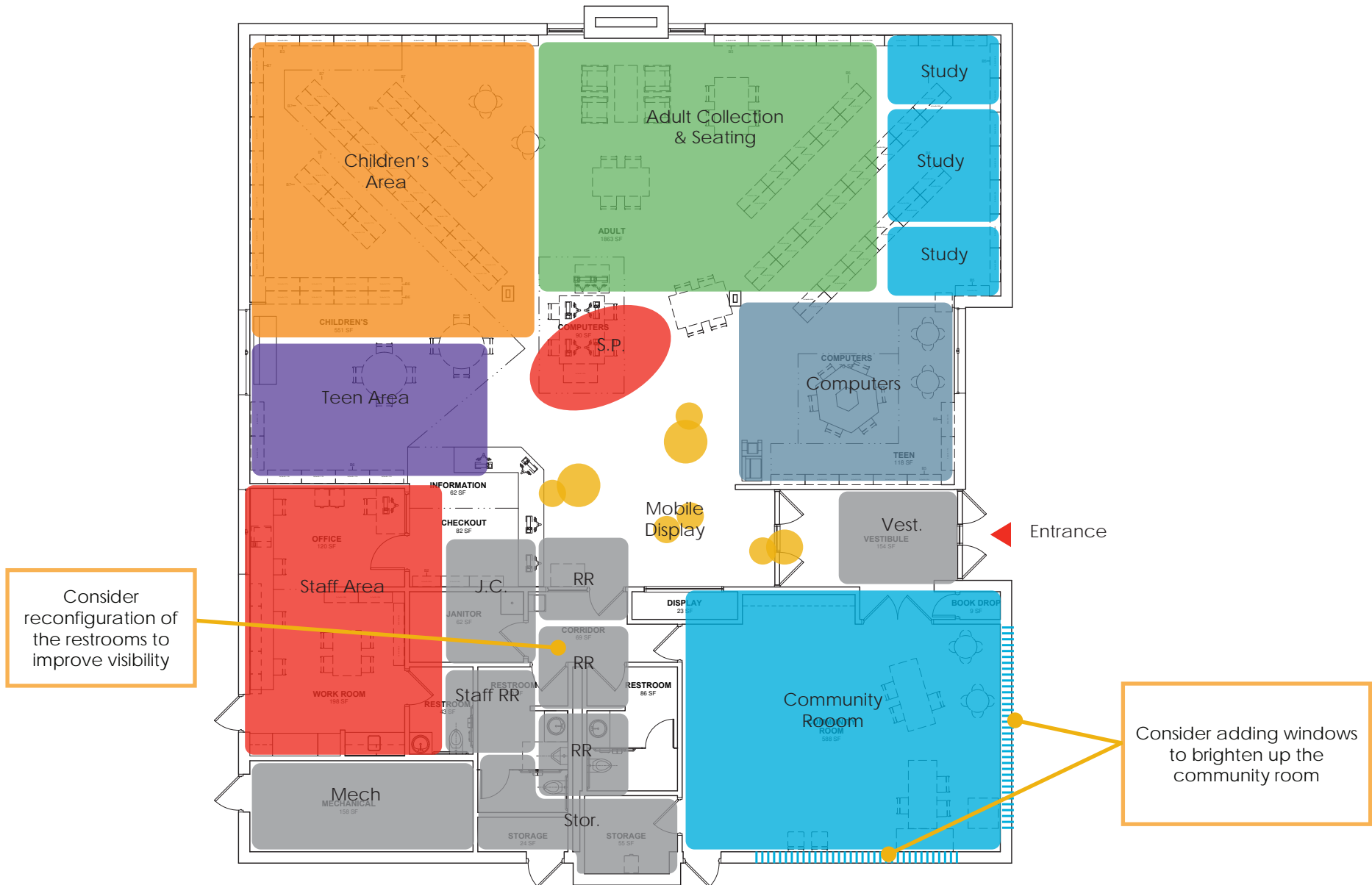
West Indianapolis Branch

Observations & Recommendations



West Indianapolis Branch

Proposed Improvements / Option A



West Indianapolis Branch

Neighboring Properties

For discussion purposes only

